

A women-owned, minority-led management consulting firm operating at the intersection of corporate operational excellence and genuine community intelligence, serving nonprofits, government agencies, and corporations across the Carolinas and beyond.

OUR FOUNDATION

Mission

To deliver transformative consulting solutions that serve as the strategic bridge between organizational excellence and community impact, equipping clients with the operational tools, program frameworks, and leadership capacity to do their most meaningful work.

Vision

To set a new standard for what consulting can be, redefining the industry by proving that operational excellence and community impact are not competing priorities, but one shared destination toward which every engagement moves.

Values

Integration over isolation. Impact as the only metric. Proximity as a professional asset. Operational excellence without exception. Honest partnership above all.

WHO WE SERVE

Nonprofits and Community Organizations

Mission-driven organizations requiring operational discipline to deliver on their programmatic vision at scale.

Government and Public Sector Agencies

Municipal and county agencies designing programs that require both policy rigor and community intelligence.

Corporations with Social Impact Goals

Organizations investing in community programs requiring a partner with authentic community proximity and operational rigor.

PRACTICE AREAS

01 Operations and Process Excellence

Process improvement using Lean methodology, standard operating procedure development, workflow redesign, change management planning, and performance framework design, built to the client's specific operational context and never adapted from a generic template.

02 Project and Program Management

Project charter development, risk register design, full project oversight and milestone tracking, Scrum-based execution, and PMO setup ensuring important work moves forward on time, within budget, and with defined accountability at every phase.

03 Community Impact and Strategy

Design, execution, and measurement of community impact programs with the same strategic rigor applied to any core organizational priority. Mosaic has not merely advised on community programming but has built and led it from the inside, producing strategies that are operationally sound and genuinely trusted.

04 Organizational Leadership and Capacity Building

Leadership coaching, role clarity consulting, strategic planning facilitation, and training design oriented toward building the internal capability that makes every other organizational investment more effective and durable.

WHAT SETS US APART

The Intersection Advantage

Mosaic's founder led at the senior management level inside corporate environments while simultaneously directing programs on the ground in Charlotte's Corridors of Opportunity, producing a quality of strategic insight that no firm operating in only one of those worlds can replicate.

Proximity as a Professional Asset

The communities our clients seek to serve are communities our team has worked inside, built relationships within, and earned trust from over years of consistent presence. That proximity is not transferable through research and cannot be replicated through hiring.

A Team Built by Design

Mosaic's team of six women is diverse across race, ethnicity, generation, professional background, and lived experience by deliberate design, because the most complete strategic perspective is always produced by the most complete picture of the world the client operates in.

THE MOSAIC METHOD™

- 01 Listen and Learn 02 Assess and Diagnose
- 03 Design and Build 04 Implement and Support
- 05 Measure and Sustain

PROCUREMENT INFORMATION



SCAN TO CONNECT

Share your contact information

CERTIFICATIONS

- SBE Certification Application in Progress — City of Charlotte
- MBE (Minority Business Enterprise) — Pursuing
- WBE (Women Business Enterprise) — Pursuing

ENGAGEMENT MODELS

Mosaic offers hourly consulting, project-based engagements, monthly retainer partnerships, and tiered service packages designed to meet organizations where they are and grow alongside them over time.

SUBCONTRACTING

Mosaic actively pursues subcontracting relationships with prime contractors on government and corporate contracts requiring program management, community engagement, operational consulting, and capacity building support within our NAICS codes.